

General Procedures

Tennis attire is preferred, but not required. Black-soled tennis shoes are not permitted. Good court etiquette should always be practiced. Please refrain from using any profanities on the tennis courts. Children 10 years and under who are not playing tennis must always be accompanied by an adult. Music is permitted on the courts, if players do not complain.

Court Reservations

Court reservations may be made up to six days in advance online or by calling the front desk. Reservations are made in 30-minute increments. Paramount has a ball machine. User pays the court fees, along with a \$5 per half hour machine charge. Balls are included with remote control.

Court Cancellations

There will be no charge for reserved courts or private lessons if cancellation is received 24 hours in advance. "No shows" or courts cancelled less than 24 hours in advance will be charged the full rate. We will make every effort to sell court time due to cancellation. If sold, members will not be billed.

Billing Procedures - Court Fees/Membership Fees

Memberships are for 12 months from the day you join. There are no refunds or transfers of memberships. Memberships are automatically billed for renewal one month prior to the member's anniversary date. It is the member's responsibility to notify the club of membership termination. Member statements are emailed on the 1st of each month with payment due by the 11th. Preferred payment method is ACH – auto debit from the checking. ACH is withdrawn on the 11th of each month from your checking account. ACH can be set up through your 10sportal.net account. Payments made by credit card are subject to a 3.0% convenience fee. Members are responsible for bank charges associated with returned checks.

Accidents or Loss of Personal Possessions

Paramount Tennis Club is not responsible for any accidents that occur at the club, as a result of the play of the game or on the premises as the result of carelessness or negligence on the part of the individual.

Paramount is not responsible for any lost time that results from injury at the club or loss of any personal possessions.

Class Make-up Policy

Paramount's junior program pricing is based on one class per week. **There will be no credits or refunds for missed classes.** Make-up classes will be limited to only one per session and cannot be guaranteed when classes are fully booked. Students must call off in advance to be eligible to make-up a class. All make-up classes must be approved by staff. **If a student shows up without prior approval, based on class size, they may be turned away.**

Guests

Guests are welcome at Paramount. Our guest policy is to encourage our members to bring "local" guests and out of town friends and family to Paramount Tennis Club. However, the same "local" guest may not visit the Club more than 5 times in 12 months. As a member, we hope you will encourage your "local" guests to become members of Paramount Tennis Club.

- All guests must be accompanied by a member.
- A guest will pay a \$8-per-visit guest fee and applicable court fees.

Hours of Operation

During the indoor season, Paramount is open from 7am-10pm seven days a week. During the summer season and on the weekends, depending on courts booked, the club may close early. The club is closed on Easter Sunday, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas, and New Year's Day.

Pro Shop

All members receive a 10% discount off items in our Proshop. Racquet's, Paddles, balls, stringing, Nike products and logo apparel are excluded from the member discount.

Locations

Westlake

31550 Viking Parkway Westlake, Ohio 44145

Phone: 440-250-9081 Fax: 440-250-9076

Club Manager: Michelle Kuri
mkuri@paramounttennisclub.com

Medina

5041 Paramount Blvd. Medina, OH 44256

Phone: 330-239-1800 Fax: 330-239-1866

Club Manager: Beth Olivier
bolivier@paramounttennisclub.com

www.paramounttennisclub.com



MEMBER RULES and REGULATIONS

www.paramounttennisclub.com