

**Temporary Changes to
Austin Tennis & Pickleball Center Operating
Procedure for PICKLEBALL**

COVID-19 Events

Based on state law, federal guidance, and Governor Abbott's disaster declaration, the Texas Municipal League (TML) and United States Tennis Association (USTA) has updated requirements and made recommendation for tennis centers to operations to assist in proving safe tennis play for staff and player during COVID-19.

In following TML requirements and USTA recommendations, the following procedures shall be enacted and followed at PARD tennis centers beginning Monday, May 4, 2020 and continuing until further notice:

Pickleball Facility Operations –

- Reduced Operational Hours to 8:00AM-8:00PM
- Limit Court Access-
 - Pickleball courts will be limited to four (4) people per court, including any staff
 - Play and lessons will be restricted to the following courts 1,3,5,7.
 - The Backboard use will be limited to two (2) individuals at a time.
- No walk-in reservations - All court reservations must be made in advance by calling the front desk (512-928-8119) or reserving online at www.playatctennis.com and using the online court scheduler. Please note that all player names and contact information will be required for everyone playing.
- Reservations will be limited to 60 minutes for singles and 90-minutes for doubles.
- Players will be restricted to one (1) reservation per day.
- Payment Transactions –
 - Except for Pharr Tennis Center, all transactions will be limited to credit/debit card only. No cash transactions - **Payments will be taken in advance over the phone or online only** and paid in full at the time of reservation.
 - Pro shop attendant will remain in the shop and answer ALL calls in order to assure this new policy.
- ALL players MUST check in at the front desk prior to playing.
- A bucket of Bleach/water will be provided at the gate to the pickleball courts. Players must wash their pickleball(s) prior to play. Guests must provide their own towel.
- Players are encouraged to bring and use hand sanitizer.
- All Open Play, tournaments/leagues, large group programs, and events continue to be suspended until further notice.
- Group and Individual lessons will have limitations with restrictions in place for the safety of staff and players. Talk to you teaching pro for details.
- Personal items left at the facility cannot be saved. There will be no lost and found services until further notice. Any unclaimed items at the end of the day will be safely disposed of.

Pro Shop and Amenities –

- Due to the size of the Austin Tennis & Pickleball Center office and to safely maintain Social Distancing recommendation of at least six (6) feet, guests will not be allowed inside the pro shop and will be greeted at the entrance to the shop. Gathering in the facility lobby will not be allowed.
- Facility restrooms will remain open for use; Doors to the bathroom will be kept propped open; Showers and locker areas will be closed.
- Drinking fountains will remain open for use; Ice machine will be closed, and water coolers will not be provided until further notice.
- Players will be required to bring their own folding chairs for use on the tennis court. The City has mandated that all community seating be removed and stacked or taped off.
- All score tenders will be taken down to discourage unnecessary contact.

CDC Safety Precautions –

- Practice Social Distancing – stay at least 6 feet away from other guests whether engaged, waiting or observing play in and around the facility.
- Hand sanitizer and/or anti-bacterial soap will be kept for players/patrons and staff in the bathrooms and/or at the front desk of the pro shop. It is recommended to thoroughly wash your hands frequently and adopt the other principles of a good hygiene strategy, including washing hands prior to play and directly after play and wearing personal protective equipment (PPE), such as masks and gloves where appropriate.

Recommendation for Play – We recommend:

- Limiting play to singles if playing with a non-family/different household opponent, doubles play with family/same household opponents.
- Players/patron should bring their own hand sanitizer and disinfect wipes.
- Players/patrons to utilize PPE where appropriate and/or feasible.
- Players should only switch ends of the court at the end of the game to ensure social distancing.
- When possible, use of new balls is recommended for play. Utilize your foot and paddle to pick up balls.
- To refrain from physical contact in the form of hand shaking, fist bumps, or high fives while on the court.
- Junior players under 18 should be accompanied by parent/guardian - Limit to 1 parent/guardian